



Protective Care Group

Shaping lives through specialist care

The Protective Care Group was founded in order to offer bespoke and tailor-made support services to the families of children or adults with severe, complex needs who particularly exhibit challenging behaviour.

Challenging behaviour, autism and complex disabilities are often a forbidden topic. Families can be torn apart and many ostracised from their communities as their child is deemed different.

It can be terrifying for a family to have a child who can behave in a challenging way, never knowing when and where a trigger may occur. We know the strains and pressures that a family can face and are here to help.

We have spoken directly to parents and family members about the effect of having their child sent away to specialist care units, often the placement will be many miles from the family home and this can have a devastating effect on everyone.

Some families have no car and need to use buses and trains to visit their loved one which prevents regular visitations, others work full time and have other children at home to support and hence puts emotional, financial and physical strain on all resources.

We are here to help families to enjoy activities together without the fear of behaviour being an issue. Many families end up doing activities separately with one parent while the other stays with the child with challenging behaviour. Our services enable the whole family to enjoy an activity together knowing that help is on hand if needed.





We understand the physical and emotional strain that having a child with challenging behaviour brings and our service aims to ease that burden, ensuring your safety and well-being too.

The expertise and knowledge from our organisation will ensure you get the support you need, home and away – our team will be with you wherever and whenever you need them.

Tailor-Made for each Child or Adult

We do not offer a standard care service, everything we do is tailor-made and person centred for each child or adult, which ensures the right care is, specifically designed for each client. Some of our clients need just one support worker, others may have a larger team. Whether it be day or night support, respite or travelling on holiday with your family, our support workers will be there.

Many of the people supported have complex needs including Trauma, Attachment Disorder, ASD, ADHD or learning disabilities to name but a few. The one thing many will have in common is

the numerous different care providers that have attempted to support them.

Our specialist support teams are used to the challenges that go hand in hand with such complex service users and they do not give up or fail at the first hurdle. Each support worker is thoroughly trained and most have worked within other challenging environments for many years. All staff are offered regular counselling and debriefing sessions to ensure their own mental wellbeing, which is a crucial element to ensure longevity and commitment.

In addition they are adept at mentoring and developing, ensuring each person they support makes progress – such as accessing education, positive changes in behaviour, learning new skills – life and social. No matter how big or small progress is crucial to us.

We work closely with an independent Social Worker who can assess your needs and give you advice and guidance.

We want to be with you every step of the way to offer guidance and support throughout your journey with our organisation.