



Protective Care Group

Shaping lives through specialist care

Our Professional Commitment

As a Commissioner, Health Care Professional, or Director of Services we know you are in a responsible position where trust and the quality of the care service you fund needs to be paramount.

We pride ourselves on our exceptional working relationships and will work with you to ensure the service users you refer to us receive exceptional care. Our care model is tried and tested and has proven to reduce challenging behaviour significantly, which means the outcome of our work will lower your costs significantly over time.

Due to the complexity of each child/ adult funded by you, we do not deliver 'one size fits all' support and hence each client will have the support package that is needed for them. This could be 1:1 or 2:1 support, with or without waking nights, you may need us to support more than one client within the home. Perhaps you need a mentor or role model to help support a young person leaving care, or who needs a trusted adult to give guidance and help them transition into adulthood.

We are happy to discuss different options based on each individuals need and person centred plans.





We can think outside of the box if you have a specific project you need to commission, but our main aim is to help and support young people to have a good quality of life, make choices and be fully supported to realise their aims and ambitions. Where possible we hope to see them get back into education or employment of some kind.

We will ensure we have regular reviews to maximise our working relationship and to allow you to evaluate and monitor the services we are offering. Some staff members have worked within County Council roles themselves so understand about cost and quality, and all have extensive experience in working within learning disabilities, autism, complex needs, social care and adoption.

All care staff undergo vigorous training in many aspects of care including:

- **Safeguarding**
- **First Aid**
- **PREVENT**
- **PMVA**
- **Medication Administration**
- **Care Certification**
- **Autism**
- **Learning Disabilities**
- **Positive Behaviour practices**